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# Pineywoods Physical Therapy

Move Better. Work Better. Play Better. Live Better.

## Cancellation/NO SHOW Policy

- Please do not self-discharge. Success in rehab depends upon keeping the prescribed number and frequency of visits and consistent attendance results in the most expedient and best outcome.
- We have intentionally designed our practice to be a low-volume clinic. We want you to get the individualized, HIGH-LEVEL care that you need. Our therapists have appointments back-to-back and we keep a waiting list of clients needing appointments. Late cancellations and no shows hurt the business and prevent others from receiving care.
- We require **24-hour notice** for the cancellation of all scheduled appointments.
- We understand that extenuating circumstances sometimes occur. We will allow two cancellations before charging you a cancellation fee.
- There is a **\$30 fee after 2 cancelled sessions without a 24-hour notice.**
- There is a **\$40 fee for a NO SHOW** (not showing up for an appointment without any communication).
- Insurance does not cover these fees. They are fully the responsibility of the patient or guardian and apply to ALL patients.
- After two NO SHOW appointments we will remove you from our schedule.

By signing below, I agree that I understand the Pineywoods Physical Therapy Cancellation/No Show Policy and my responsibility to plan my appointments accordingly. I will notify Pineywoods Physical Therapy as soon as possible when I have conflicts with my scheduled appointments, and will pay any fees I incur when I am unable to do so.

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Printed Name

Signature

Date